

## APPENDIX (to article R. 121-2) INFORMATION CONCERNING THE EXERCISE OF THE RIGHT OF WITHDRAWAL

### Right to retract

You have the right to withdraw from this contract without giving any reason within fourteen days.  
The withdrawal period expires fourteen days after day (1).

To exercise the right of withdrawal, you must notify us (2) of your decision to withdraw from this contract by means of an unambiguous statement (eg letter sent by post, fax or e-mail). You can use the model withdrawal form but it is not mandatory (3).

For the withdrawal period to be respected, it is sufficient that you send your communication relating to the exercise of the right of withdrawal before the expiry of the withdrawal period.

### Retraction effects

In the event of your withdrawal from this contract, we will refund all payments received from you, including delivery costs (except for additional costs arising from the fact that you have chosen, where applicable, a method of delivery other than the less expensive method of standard delivery offered by us) without undue delay and, in any event, no later than fourteen days from the day on which we are informed of your decision to withdraw from this contract. We will make the refund using the same means of payment as you used for the initial transaction, unless you expressly agree to a different means; in any event, this reimbursement will not incur any costs for you (4).

(5)

(6)

### INSTRUCTIONS FOR COMPLETING THE INFORMATION:

(1) Include one of the following passages in quotation marks:

a) In the case of a service contract or a contract relating to the supply of water, gas or electricity when they are not packaged in a limited volume or in a determined quantity, district heating or digital content not provided on a material medium: «from the conclusion of the contract. » ;

b) In the case of a sales contract: “where you, or a third party other than the carrier and designated by you, takes physical possession of the goods. » ;

c) If it is a contract relating to several goods ordered by the consumer by means of a single order and if these goods are delivered separately: «where you, or a third party other than the carrier and designated by you, takes physical possession of the last good. » ;

d) If it is a contract relating to the delivery of goods in several lots or parts: «where you, or a third party other than the carrier and designated by you, takes physical possession of the last lot or the last piece. » ;

e) If it is a contract relating to the regular delivery of goods during a fixed period of time: «where you yourself, or a third party other than the carrier and designated by you, takes physical possession of the first good . » ;

(2) Insert your name, geographical address and, when available, your telephone number, fax number and e-mail address.

(3) If you give the consumer the option to electronically complete and submit information about his withdrawal from the contract on your website, insert the following text: “You can also complete and submit the model withdrawal form or any other declaration unambiguous on our website [insert website address]. If you use this option, we will send you an acknowledgment of receipt of the withdrawal without delay on a durable medium (eg by e-mail). »

(4) If it is a contract of sale in which you have not offered to recover the goods in the event of withdrawal, insert the following text: «We may withhold reimbursement until we have received the goods or until you have provided proof of shipment of the goods, the date used being that of the first of these events. »

(5) If the consumer has received goods under the contract:

a) Insert:

“We will recover the good”; Where

“You shall return or return the property, to us or to